Zoho Social - Plan Comparison

	FREE	STANDARD	PROFESSIONAL	AGENCY	AGENCY PLUS
PRICING (plus tax, as applicable)					
Billed Annually	Free	\$8.33 /Month	\$41.66 /Month	\$83.33 /Month	\$125 /Month
Billed Monthly	Free	\$10	\$50	-	-
TEAM MEMBER(S)	1	2	5	5	5
BRAND(S)	1	1	3	15	25
SOCIAL CHANNELS	FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, GOOGLE MY BUSINESS AND INSTAGRAM	FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, GOOGLE MY BUSINESS AND INSTAGRAM	FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, GOOGLE MY BUSINESS AND INSTAGRAM	FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, GOOGLE MY BUSINESS AND INSTAGRAM	FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, GOOGLE MY BUSINESS AND INSTAGRAM
PUBLISHING & SCHEDULING					
Publish	~	✓	_	_	✓
SmartQ	-	✓	✓		✓
CustomQ		_	✓	✓	✓
Schedule	-	✓	✓	✓	✓
Pause/Resume Scheduled					
Posts	-	✓	✓	✓	✓
Bulk Scheduler	-	-	✓	✓	✓
Repeat Post	-	✓	✓	✓	✓
Publishing Calendar	-	-	✓	✓	✓
Custom Audience Targeting	-	-	✓	✓	✓
FACEBOOK LEAD ADS AND FORMS	-	-	✓	~	~
URL SHORTENER					
Zoho Shortener	✓	✓	✓	✓	✓
Bitly Shortener	-	✓	✓	✓	✓
CONNECTIONS					
List of Most Engaged	✓	✓	✓	✓	✓
List of Recently Engaged	✓	✓	✓	✓	✓
Twitter Following/Followers	✓	~	~	~	~
Social Profile Information (Twitter & Google+)	✓	✓	✓	✓	~
REPORTS					
Basic Stats	-	✓	✓	✓	~
Advanced Analytics	-	-	✓	✓	✓
Custom Reports	-	-	✓	✓	√
Scheduled Reports	-	-	~	~	√
MONITOR					
Social Network-Based Listening Columns, Custom Search Columns	-	5 columns	15 columns	15 columns	15 columns
ZOHO DESK INTEGRATION					
Create tickets from social updates	-	✓	✓	✓	√
Chat with Desk Owner	-	✓	✓	✓	✓
Desk Reports	-	✓	✓	✓	✓
Desk Info for Connections	-	✓	✓	✓	✓
Rule-based Ticket Generation	-	✓	✓	✓	✓
View Ticket IDs	-	✓	✓	✓	✓
ZOHO CRM INTEGRATION ⁽²⁾					
Add Leads to Zoho CRM	-	✓	✓	✓	✓
Chat with CRM Owner	-	✓	✓	✓	✓
CRM Reports	-	✓	✓	✓	✓
Connections - CRM Leads & Contacts	-	✓	✓	✓	✓
View CRM Status and Information	-	✓	✓	✓	✓
Rule-based Lead Generation	-	✓	✓	✓	✓
Monitor Leads/Contacts	-	✓	✓	✓	✓
TEAM COLLABORATION	-	✓	✓	✓	✓
SENTIMENT ANALYSIS	-	-	✓	✓	✓
ZSHARE BROWSER EXTENSION	✓	~	~	~	~
ADD ONS					
Team Members	-	\$10 /member/month	\$10 /member/month	\$350 /5 members/month	\$350 /5 members/month
Brands	-	\$10 /brand/year	\$10 /brand/year	\$350 /5 brands/year	\$350 /5 brands/year